**IT Applications Unit 3, AOS 1, Online Communities**

Complete the following, from Chapter 2, Online Communities, pgs, 51-58

**Website that support online communities**

**Wikis**

1. Describe the nature of a wiki.
2. What are strengths of wikis?
3. Distinguish between, public, protected and private wikis.
4. What is meant by soft security?

**Blogs**

1. What is a blog?
2. Distinguish between a blog and a wiki.

**Forums**

1. Describe the nature of a forum.
2. What is a thread?

**Purpose of an online community:**

1. To broadcast information and events using various tools
   1. List tools for broadcasting information.
   2. What is a RSS feed?
2. To facilitate discussions, collaboration & information using tools
   1. What is required for collaborative problem solving to work well?
   2. Distinguish between synchronous and asynchronous collaboration.
3. To store and develop organisational knowledge
   1. List the tools for knowledge sharing and exchange.

**Characteristics of online communities, p 57**

Be aware of the following:

In setting up an online community characteristics of communities need to be taken into account:

1. Online communities appealing to gender groups
2. Online communities appealing to special needs
3. Online communities appealing to cultural needs
4. Age-restrictive and age-targeted communities
5. Access requirements need also to be considered, (open or closed).

**Non-Technical Constraints on developing a website for a community, p 58**

1. Ensuring privacy in an online community
   1. Describe the strategies that co-ordinators can put in place to decrease the risk of privacy attacks.
   2. How does the Information Privacy Act protect privacy?
2. Copyright in online communities
   1. What copyright considerations need to be taken into account when setting up a community?
3. Human rights requirements
   1. What is contained in the Human Rights & Responsibilities Charter that covers members’ freedom, respect, equality and dignity.
4. Social online protocols
   1. What is meant by online protocols?